

Client forum

Highlights from the Client forum

Last meeting: 25 May 2022

Welcome to the Client forum update

The Client forum extends its warm thanks for all the hard work of Jane Bolton who has attended this group as a Board Member for Transform.

Key topics from the last meeting

Lettable standard

Following the presentation of the new policy by David Mills at a previous meeting, Sara
Asaria has compiled a single list of all environmental and health & safety checks the Maintenance team carry out.

Pensions success

After her research and campaigning for pensions awareness, resources shared by one of our clients have been added to the Money Saving website, by Martin Lewis.



Client Experience & Impact Committee feedback

Two clients spoke about their attendance at the committee and said it was a very positive experience. They said they really felt listened to and recognised Adele's role for making this possible.



New food waste and eating well training module

The group were excited by this new module and suggested additions.



Want to join to group?

If you would like to join the Client forum, please contact Adele Duncan, Sara Asaria or talk to your keyworker.





Next meeting: Thursday 27 July 2022 These meetings are held at Bradmere House and on Teams – a staff member will be able to support you to attend this.