

Client Forum

Highlights from the Client Forum

Last meeting: Thursday 17 August 2023

Key topics from the last meeting

Financial support

The Client Forum discussed this and how some clients are too shy or possibly embarrassed to ask for support with managing their finances. We discussed a whole range of potential places to seek grants to support clients:

New discretionary hardship fund

To support with rent payments for those who are struggling with the rent increases from April.

Surrey Household Support fund

Food and utilities and we have provided 460 grants to far totalling over £100,000

Local authority funds

Such as the Homelessness Prevention Fund.

Benevolent funds

Can be applied for in a whole range of areas for those who have worked in specific sectors e.g. military, BT, medical, news, printing etc.

Keyworkers can provide more support to access any funds either directly from Transform or from other sources.

Support for new people attending the Client Forum

We discussed how those who have been involved can offer support to those who come to their first meeting and may have questions or comments to make.

All members agreed they would happily do that so lists of contacts are currently being put together and clients will be identified to support those new clients who come to the meetings. We welcomed one new client at the August meeting who is keen to come back!

Transform Annual General Meeting

The meeting is being held in late September and this is when the Board of Trustees have to carry out a review of their membership and elect new members or say farewell to those who have completed their term as a Trustee.

This year we will be inviting the members of the Client Forum to attend so watch this space for feedback from that.



Next meeting:

Thursday 5 October
10am - midday

These meetings are held at Bradmere House in Leatherhead and on Teams – a staff member will be able to support you to attend this.